

## QUALITY POLICY

As part of our continuing commitment to quality improvement, control & performance, Quantum Libraries places special emphasis on the understanding of client requirements in order to conform to and exceed their expectations.

Continual improvement of the quality management system is paramount to our continued success in the industry.

Major importance is attached to Quantum Libraries competitiveness based on consistent quality of product that has traditionally led to repeat business resulting from customer satisfaction. Quality objectives and targets directly related to this, will be set and reviewed annually at the management review meetings.

Quantum Libraries shows commitment to this policy by:

- Implementing and maintaining a certified management system to ISO 9001:2015
- Adhering to all legislation, standards and code of practice requirements that apply to Quantum Libraries.
- By seeking innovation and identifying different opportunities for sustainability in the supply chain.

This Quality Policy has full support of management and personnel of Quantum Libraries and its successful implementation and maintenance is a commitment by them. Proper adherence to all quality related activities and active participation in all quality related activities are a requirement of all personnel at Quantum Libraries.

*Doug Stewart*

Director

Date: 17 March 2020